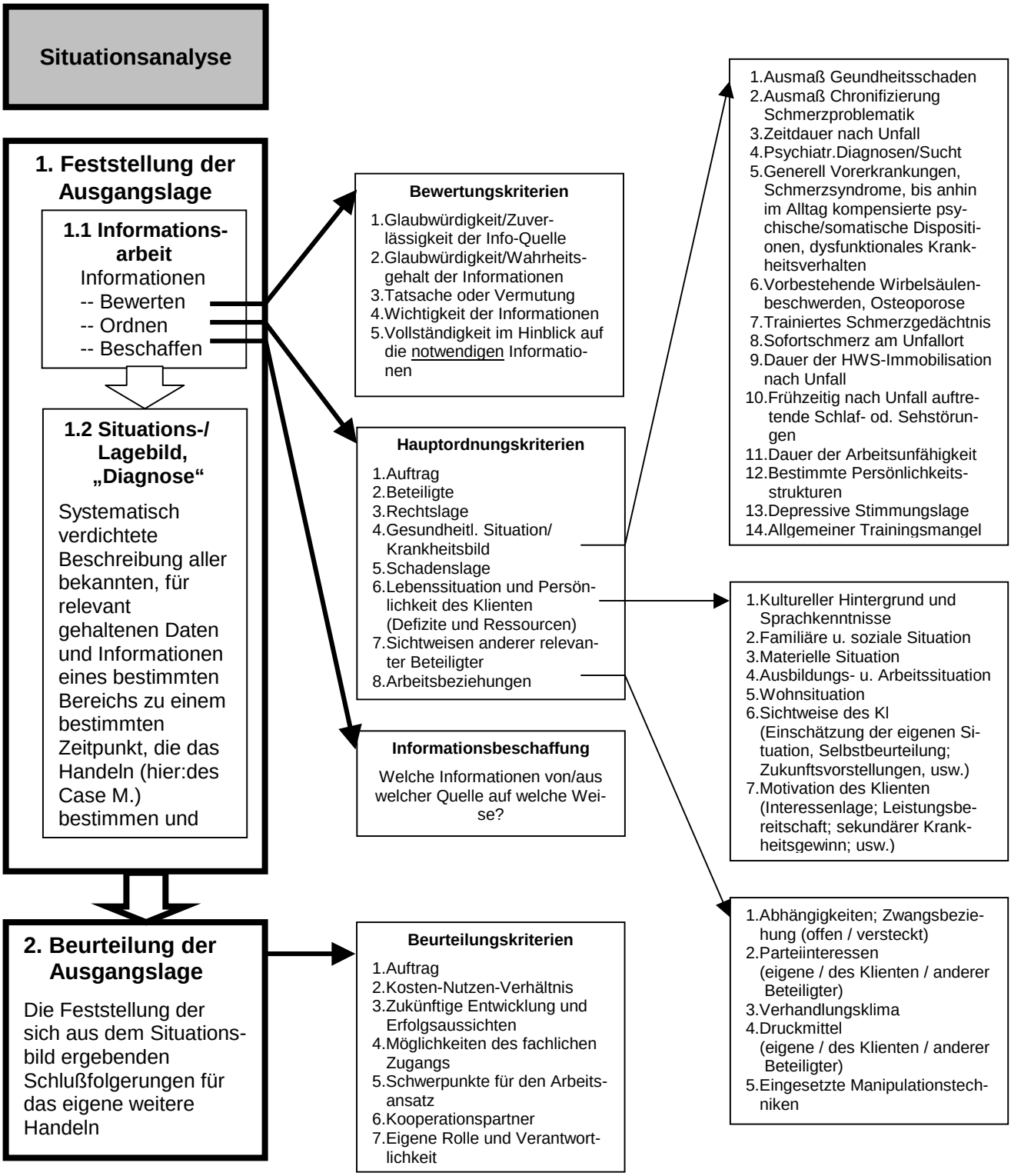Situationsanalyse: Ausdifferenzierung